

Balaurl Data Extractor · Balaurl Data · Springwood, Queensland, Australia

TERMS OF SERVICE

Effective Date: 23 October 2026 · Last Updated: 23 October 2026

1. Agreement

These Terms of Service ("Terms") are a legally binding agreement between you ("you", "your") and Balaurl Data, a business carried on by a sole trader, ABN 15 531 693 710, of Springwood, Queensland, Australia ("Balaurl Data", "we", "us", "our"). They apply when you download, install, activate or use the Balaurl Data Extractor software, being the Windows desktop application and the Android mobile application, together the "Software", or use the website at balaurldataextractor.com (the "Website").

If you do not agree to these Terms, do not download, install, activate or use the Software or Website. If you accept on behalf of an organisation, you confirm that you are authorised to bind it. Our Privacy Policy and Refund Policy form part of these Terms.

2. What the Software Does

Balaurl Data Extractor captures data from photos, scans, PDFs, web pages, emails and speech and turns it into structured rows; cleans, analyses, charts and stores that data; prepares tax estimates and workpapers; and builds presentations and videos from it. Data can be saved in Balaurl's own .balaurl format, as Excel or CSV files, in a local database, and as files formatted for import into accounting software. The functions available depend on your plan and platform and may change as the Software is updated.

Internet connection required. The Software needs an internet connection to start, because your licence is confirmed online each time it starts, and to read text from documents with the online text-recognition service where the local engine is not used. If your connection or a service the Software relies on is unavailable, sign-in or text reading may stop until it returns.

Local-first data. Your extracted data, files, templates and learned layouts are stored on your own devices, not on our servers. What does leave your device, and when, is set out in our Privacy Policy.

3. Third-Party Services and Your Own Keys

Some functions use outside services accessed with a key or account that you obtain yourself:

- Text recognition (OCR.space): your own free key, required on mobile and optional on desktop, where the built-in local engine is used without one. The free tier currently allows about 25,000 pages a month per key.
- Talk 'n Tally voice entry (OpenAI): your own OpenAI API key. Typing needs no key.
- Ask Claude, optional (Anthropic): your own Claude API key from the Claude Console. A claude.ai or Claude Pro subscription does not include API access.
- Bill Catcher (for example Google Takeout) and moving files to your phone (for example Google Drive): your own accounts with those providers.

You are responsible for obtaining these keys and accounts, for complying with each provider's terms, and for any charges they make; those charges are billed by the provider to you and are not part of your Balaurl Data subscription. Each provider's limits, availability, pricing and output are outside our control. "No per-page fees" means Balaurl Data does not charge per page or per document; it does not override a provider's own limits. You must not send any material to these services that you are not permitted to share with them.

4. Plans, Payment and Delivery

4.1 Plans. The Software is licensed by subscription. Plans include Android Mobile, Windows Desktop, Desktop and Mobile Bundle, and Business plans with multiple paired seats, each available monthly or annually, at the prices shown on the Website.

4.2 Payment. Purchases made through the Website are processed by Paddle, which acts as Merchant of Record and handles your payment details and tax invoices. Prices are in Australian dollars and include GST unless stated otherwise. Payment is due at the start of each billing period.

4.3 Delivery. After purchase you receive an order receipt from Paddle and an activation email from us containing your Subscription ID and a download link for the desktop installer or the Android app. The Android app is distributed directly, not through the Google Play Store, so installing it requires you to allow installation from that source on your phone; install it only from the link in your activation email. Setup steps are in our Onboarding Guide.

4.4 Free trial. We may offer a free trial of up to three days on request. Trials are provided by a discount code that we issue, for a subscription that we cancel manually after the trial ends, so that you are not charged for the trial. Trial access ends on day four. Trials are limited to one per person or business. We may decline or withdraw a trial at our discretion.

4.5 Renewal and cancellation. Subscriptions renew automatically at the end of each billing period, monthly or annual, until cancelled. You may cancel at any time through Paddle. Cancellation stops the next renewal; access continues until the end of the period already paid. Refunds are governed by our Refund Policy and the Australian Consumer Law.

4.6 Price changes. We may change prices. We will give reasonable notice, normally by email, and the change applies from your next billing period after the notice. Annual subscriptions keep their price until their next renewal.

5. Licence and Devices

Subject to these Terms and payment, we grant you a limited, non-exclusive, non-transferable, revocable licence to install and use the Software on the number and type of devices in your plan, for your own personal or internal business purposes. Each device is activated with your Subscription ID and identified to our licence service as described in the Privacy Policy. You may release a device to move your licence to another. You must keep your Subscription ID confidential and tell us promptly of any unauthorised use.

You must not:

- copy, modify, translate, adapt or create derivative works of the Software;
- reverse engineer, decompile or disassemble it, except to the extent the law permits despite this restriction;
- share, sublicense, sell, rent, lend or transfer the Software, an installation file or your Subscription ID;
- use it on more devices than your plan allows, or circumvent licensing or security measures;
- remove or alter proprietary notices;
- use it to run a bureau or processing service for third parties without a separate written agreement with us;
- use it in a way that infringes our rights or anyone else's.

6. Intellectual Property

The Software, including its code, design, interfaces, documentation and templates, belongs to Balaurl Data and is protected by copyright and other laws. Provisional patent applications have been filed with IP Australia for methods used in the Software. Balaurl Data Extractor, Balaurl Data and their logos are our trade marks.

You keep ownership of everything you process and create with the Software, including your documents, extracted data, tables, tax workpapers, presentations and recordings. We claim no ownership of your data.

7. Your Responsibilities

7.1 Lawful use. Use the Software only lawfully and in line with these Terms. Do not use it for fraud, deception or to infringe anyone's rights, or to process material you are not lawfully entitled to hold.

7.2 Your data. You are responsible for the content you process; for having the legal right and any consent needed to process personal information in it, as the data controller described in the Privacy Policy; for what you choose to send to OCR.space, OpenAI or Anthropic; for backing up and securing data on your devices; and for securing the network you use for transfers between your phone and computer.

7.3 Recordings and media. When you record your screen, voice or other people, or add music, video or images in Balaur Studio, you are responsible for complying with recording, surveillance and privacy laws and for holding the rights to the content you use or publish.

7.4 Checking results. Extraction, text recognition, voice transcription, automatic classification, learned layouts and Ask Claude can all produce errors. You must check results before relying on them, importing them into other software or sharing them.

8. Tax Mode, Accounting Exports and Advice

Tax mode prepares an estimate and supporting workpapers from the information you enter. It is not tax, financial or legal advice, it does not lodge any return, and it is not a substitute for a registered tax agent, BAS agent or accountant. Tax rules, rates and thresholds change and differ between countries and circumstances; you are responsible for checking every figure, and we recommend that a qualified professional review your return before you lodge it.

Files formatted for accounting software are provided to assist importing. Check them before and after import. Xero, MYOB, QuickBooks, Sage and other names are trade marks of their owners; Balaur Data is not affiliated with or endorsed by them.

9. Australian Consumer Law

The Software comes with guarantees under the Australian Consumer Law (Schedule 2 to the Competition and Consumer Act 2010 (Cth)) that cannot be excluded. Nothing in these Terms excludes, restricts or modifies any right or remedy you have under that law. Where the law allows us to limit our liability for failing to meet a guarantee, our liability is limited, at our option, to supplying the services again or paying the cost of having them supplied again, or for goods, to repairing or replacing them or paying the cost of doing so.

10. Disclaimer

To the extent permitted by law, and subject to section 9, the Software is provided "as is" and "as available". We do not warrant that it will be uninterrupted or error-free; that its outputs, including recognised text, transcriptions, classifications, AI-assisted results and tax estimates, will be accurate or complete; that it will meet your particular needs; or that third-party services it relies on will remain available, unchanged or free.

11. Limitation of Liability

To the extent permitted by law, and subject always to section 9, we are not liable for:

- indirect, incidental, special or consequential loss;
- loss of profit, revenue, business or opportunity;
- loss of or damage to data stored on your devices;
- errors in extracted, transcribed, classified or AI-assisted output, or in tax estimates;
- tax penalties, interest or reassessments arising from your returns;
- interruption caused by your internet connection or by third-party services;
- charges made by third-party providers to your accounts;

- any breach of privacy or other law arising from material you process or send to third-party services;
- damage to devices or networks arising from use of the Software.

Where our liability cannot be excluded, our total liability for all claims is limited to the subscription fees you paid us in the three months before the event giving rise to the claim.

12. Indemnity

You indemnify Balaor Data against claims, losses and costs (including reasonable legal costs) arising from your breach of these Terms, your processing of documents or personal information in breach of law, your infringement of another person's rights, content you process, record or publish with the Software, or your negligence or wilful misconduct, except to the extent caused by us.

13. Suspension and Termination

You may cancel your subscription at any time as described in section 4.5. We may suspend or end your licence, with notice where reasonable, if you breach these Terms, do not pay, misuse a Subscription ID or trial, or if the law requires it. When your licence ends you must stop using the Software. Your data remains on your devices and is yours. Sections 6, 7, 8, 10, 11, 12, 15 and 16 continue after these Terms end.

14. Updates and Changes

We may release updates that add, change or remove features. We are not obliged to keep any feature, except as the Australian Consumer Law requires. We may change these Terms; the current version is on the Website, and we will notify subscribers of material changes by email where practicable. Continued use after a change means you accept it.

15. Governing Law and Disputes

These Terms are governed by the laws of Queensland and the Commonwealth of Australia, and you submit to the non-exclusive jurisdiction of the courts of Queensland and the Federal Court of Australia. Before starting proceedings, each party will try in good faith to resolve a dispute by negotiation; if it is not resolved within 30 days of written notice, either party may refer it to mediation through the Queensland Law Society or another agreed mediator.

16. General

These Terms, the Privacy Policy and the Refund Policy are the entire agreement between us about the Software and Website. If any part is unenforceable, it is limited to the minimum extent necessary and the rest continues in effect. A failure to enforce a right is not a waiver of it.

17. Contact

Balaor Data · ABN 15 531 693 710 · Springwood, Queensland, Australia

Email: balaordataextractor@gmail.com · Website: balaordataextractor.com

These Terms were prepared with reference to the Competition and Consumer Act 2010 (Cth), the Privacy Act 1988 (Cth) and Queensland contract law. They do not constitute legal advice. Names of third-party products and services are trade marks of their respective owners.